INSERT INTO Products (product\_name, category, price, stock\_quantity, discount)  
VALUES  
('Laptop Pro 15', 'Laptop', 1500.00, 100, 0),

('Smartphone X', 'Smartphone', 800.00, 200, 0),

('Wireless Mouse', 'Accessories', 25.00, 500, 0),

('USB-C Charger', 'Accessories', 20.00, 300, 0),

('Gaming Laptop', 'Laptop', 2000.00, 50, 10),

('Budget Smartphone', 'Smartphone', 300.00, 150, 5),

('Noise Cancelling Headphones', 'Accessories', 150.00, 120, 15),

('Wireless Earphones', 'Accessories', 100.00, 100, 10);

INSERT INTO Customers (first\_name, last\_name, email, phone, address)

VALUES

('John', 'Doe', 'john.doe@example.com', '123-456-7890', '123 Elm Street'),

('Jane', 'Smith', 'jane.smith@example.com', '123-456-7891', '456 Oak Street'),

('Emily', 'Johnson', 'emily.johnson@example.com', '123-456-7892', '789 Pine Street'),

('Michael', 'Brown', 'michael.brown@example.com', '123-456-7893', '101 Maple Street'),

('Sarah', 'Davis', 'sarah.davis@example.com', '123-456-7894', '202 Birch Street');

INSERT INTO Orders (customer\_id, order\_date, total\_amount)

VALUES

(1, '2023-07-01', 1525.00),

(2, '2023-07-02', 820.00),

(3, '2023-07-03', 25.00),

(1, '2023-07-04', 2010.00),

(4, '2023-07-05', 300.00),

(2, '2023-07-06', 315.00),

(5, '2023-07-07', 165.00);

INSERT INTO OrderDetails (order\_id, product\_id, quantity, unit\_price)

VALUES

(1, 1, 1, 1500.00),

(1, 3, 1, 25.00),

(2, 2, 1, 800.00),

(2, 4, 1, 20.00),

(3, 3, 1, 25.00),

(4, 5, 1, 2000.00),

(4, 6, 1, 10.00),

(5, 6, 1, 300.00),

(6, 6, 1, 300.00),

(7, 7, 1, 150.00),

(7, 4, 1, 15.00);

INSERT INTO Employees (first\_name, last\_name, email, phone, hire\_date, department)

VALUES

('Alice', 'Williams', 'alice.williams@example.com', '123-456-7895', '2022-01-15', 'Support'),

('Bob', 'Miller', 'bob.miller@example.com', '123-456-7896', '2022-02-20', 'Sales'),

('Charlie', 'Wilson', 'charlie.wilson@example.com', '123-456-7897', '2022-03-25', 'Development'),

('David', 'Moore', 'david.moore@example.com', '123-456-7898', '2022-04-30', 'Support'),

('Eve', 'Taylor', 'eve.taylor@example.com', '123-456-7899', '2022-05-10', 'Sales');

INSERT INTO SupportTickets (customer\_id, employee\_id, issue, status, created\_at, resolved\_at)

VALUES

(1, 1, 'Cannot connect to Wi-Fi', 'resolved', '2023-07-01 10:00:00', '2023-07-01 11:00:00'),

(2, 1, 'Screen flickering', 'resolved', '2023-07-02 12:00:00', '2023-07-02 13:00:00'),

(3, 1, 'Battery drains quickly', 'open', '2023-07-03 14:00:00', NULL),

(4, 2, 'Late delivery', 'resolved', '2023-07-04 15:00:00', '2023-07-04 16:00:00'),

(5, 2, 'Damaged product', 'open', '2023-07-05 17:00:00', NULL),

(1, 3, 'Software issue', 'resolved', '2023-07-06 18:00:00', '2023-07-06 19:00:00'),

(2, 3, 'Bluetooth connectivity issue', 'resolved', '2023-07-07 20:00:00', '2023-07-07 21:00:00'),

(5, 4, 'Account issue', 'open', '2023-07-08 22:00:00', NULL),

(3, 4, 'Payment issue', 'resolved', '2023-07-09 23:00:00', '2023-07-09 23:30:00'),

(4, 5, 'Physical damage', 'open', '2023-07-10 08:00:00', NULL),

(4, 1, 'Laptop blue screen', 'resolved', '2024-01-05 10:00:00', '2024-02-05 12:00:00'),

(5, 1, 'Laptop lagging', 'resolved', '2024-01-06 10:00:00', '2024-01-25 12:00:00'),

(3, 1, 'Some part of laptop broken', 'resolved', '2024-02-05 10:00:00', '2024-03-05 12:00:00');